

## Privacy Policy for Ty Bryn B&B

We value your privacy. This Privacy Notice explains how we use any personal information we collect about you.

### What information we collect about you

You can make a booking with us via our own website, telephone, direct email or via an external agency, but whatever booking method you choose, your booking is directed through the secure, online, system called *FreetoBook*. *FreetoBook* holds the details you supply during the booking process. *FreetoBook* complies fully with the GDPR.

### How we use the information we hold on you

Your data is used solely for the purpose of administering your booking at this bed and breakfast and keeping in touch with you prior, during or shortly after your stay:

- We use your address as part of the card payment processing to validate the card.
- We will use your email address to send you a booking confirmation and an email with directions and useful information.
- After your stay you might receive an email asking for feedback.
- We will not use your telephone number to contact you unless it is for an emergency and/or we have been unable to contact you by email.

### How is your data stored

All of the personal data you supply us as part of the booking process is stored securely on the *Freetobook* system. We do not share your data with any other third party.

### Guest Registration

We are required by law (Hotels and Immigration Act) to collect registration information from our guests on arrival. All registration forms are stored securely. We are required to keep these forms for 1 year and show them to a police officer if requested. We destroy these forms 12 months after your stay.

### Your rights over your data

You have the right to ask for your data to be removed, corrected or amended and to restrict the use of the data. This site does not use cookies (small files to track your browsing).

### Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information, which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Do get in touch if you have any questions.

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Version: 2

Date: 21 February 2019